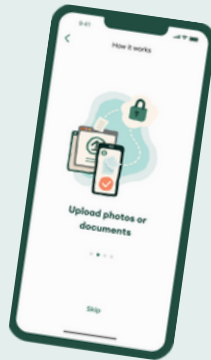


# Filing a claim has never been easier.

Ansel is built to be used, so we made it easy to file a claim and get paid quickly—minimizing the financial burdens that come with unexpected medical issues.



## File in minutes and get paid in hours.



- 100% paperless claim submission
- File online via [Ansel member portal](#) or [mobile app](#)
- Tell us what happened by answering 4 simple questions
- Upload photos and documents of claims evidence such as hospital discharge or after visit summaries, documents from a healthcare portal (such as MyChart), and more
- No need to wait weeks for an EOB or bill
- Lump sum payments within 72 hours of completed claim
- Fast, secure payouts by Venmo, PayPal, or direct deposit

## Dedicated support every step of the way



Dedicated member support with an empathetic, human touch



Outreach within 24 hours if we need more information



On standby to assist with submitting a claim or resolving an issue



Proactive calls on every claim decision ensures you know what to expect next

Got questions? Our Member Care Services Team is here to help. Just call (888) 300-5382 Monday to Friday from 8am to 8pm EST or email [support@joinansel.com](mailto:support@joinansel.com) to get in touch.